

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of November 2018

C.G.No:292/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

D.Konda Reddy,
Vinjamuru,
Nellore -Dist.

Complainant

AND

1. JAO/Kaligiri
2. AE/Vinjamuru
3. ADE/Kaligiri
4. DE/Kavali

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding the revision of the CC bills to his domestic Service No. by withdrawing excess amount raised in his bill.
2. The Respondent No.3 in his written submission to the Forum stated that two no's development charges case were booked on the consumer service no. The highest amount was paid by the complainant the second case Developed Charges was deleted and amount was also withdrawn from CC charges of Sc.No:657 vide RJ. No:43/2018.
3. When the consumer was contacted over phone by this Forum on 03.11.2018 at 3.35 PM, he expressed his satisfaction in resolving his grievance.
4. Since the grievance of complainant is resolved by the Respondents, accordingly the case is disposed off in favour off complainant

DESPATCHED
29/11/18

C.G.No:292/2018-19/Nellore Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 28th day of November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.